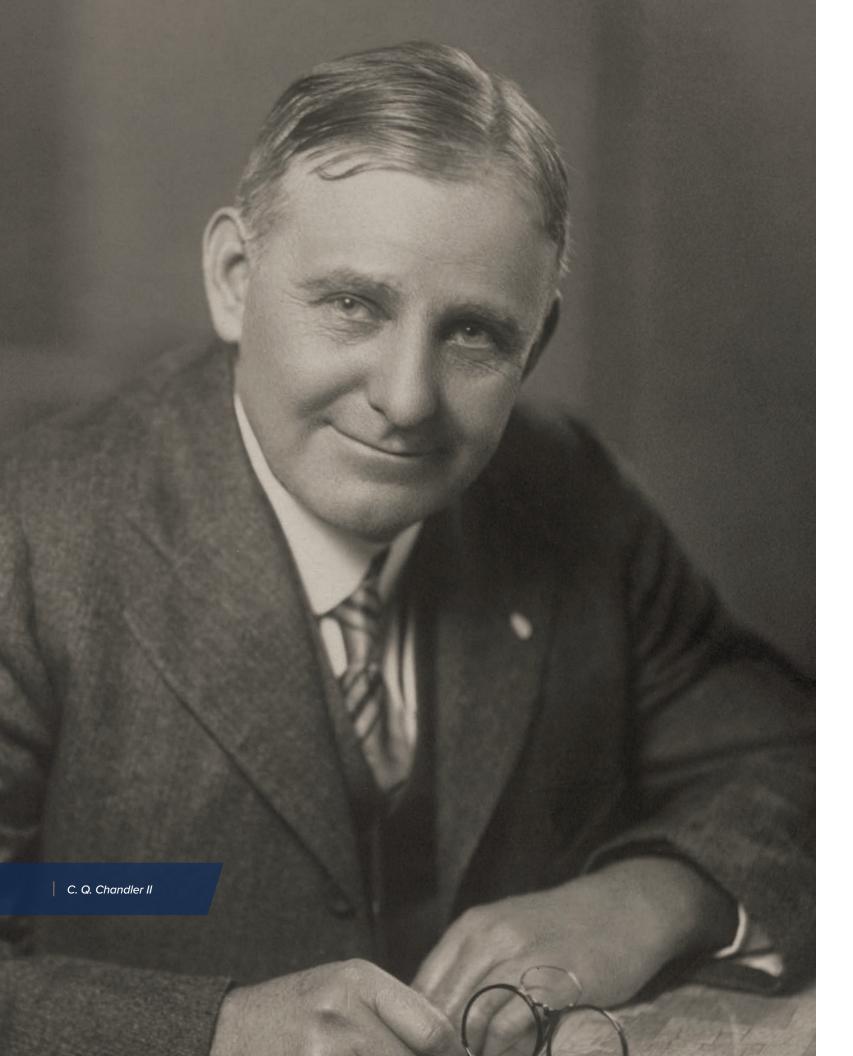
# 2018 Annual Report



TRADITION FOR Today



## Tradition for **Today**

MEANS UNCHANGING VALUES ARE MORE RELEVANT THAN EVER.

Our company has built itself upon the same values my great-grandfather brought with him to frontier Kansas. We've encapsulated that principled approach to business into three words: Tradition for Today. These words embody who we are, how we're different and what we aspire to.

From our earliest beginnings, we have known that traditional principles are the key to lasting success. We have always been innovative and growth-oriented, because that's what our customers need us to be. But at INTRUST, we grow by adhering to our principles. We believe that relying on timeless values makes us one of the most contemporary banks in business.

"Tradition for Today" is far more than a slogan. It's a promise to our communities that the best of the past and present can come together.



Charles Q. "Charlie" Chandler IV
Chairman and CEO, INTRUST Bank, N.A.

### Principles, service, innovation.

The lineage we belong to stretches back to those very first days of the last century. Not just a line of time and history, but an unbreakable cord tied to our founding principles.

With those principles guiding our course, we continue our progress into the future. As the pace of change accelerates, so does the pace of our growth and innovation.



— 1883

At age 18, C.Q. Chandler II purchases one-half ownership in Elk City Bank. Over the next 40 years, C.Q., along with other family members, would either start or purchase control of almost 60 banks in five states.

Adapting quickly to the post-WWII consumer revolution, Charles J. "C.J." Chandler helps create a consumer loan department to provide customers with a way to pay for new cars, refrigerators and air conditioners in installments.

1945





**- 1953** 

To further the company's focus on consumer needs – and efficiency – C.J. opens Wichita's first drive-in bank with four cashier windows.

In a pioneering effort among Wichita banks, C.Q. "Chuck" Chandler III oversees the bank's move to automate services, installing the company's first computer system.

1962





-1968

Chuck leads the bank's move to deliver credit cards to customers in the late '60s, providing them with a new form of credit.

1971

Chuck Chandler becomes president of the bank. Chuck ushers in electronic banking and cash management, and expands credit card usage and acceptance.



1973

To thrive in an increasingly competitive market, Chuck moves deliberately to install the first completely automated teller machine in Kansas. While not meant to replace the judgment of a seasoned teller, it has become the way most people access cash.

After securing degrees from Kansas State and Northwestern universities, C.Q. "Charlie" Chandler IV joins the bank to begin a career that continues to this day.

1976





1990

Grocery store banking, a novel concept at the time, is welcomed by customers when the bank opens its first in-store location in Dillons. Small business customers, in particular, have come to appreciate the evening deposit option, making it easier to run their companies.

The First National Bank in Wichita changes its name to INTRUST Bank. As Chuck states at the time, "INTRUST uniquely fits the way we do business; a tradition of trust has been our legacy for over 100 years."

In July, the bank celebrates a successful merger with Kansas State Bank & Trust, bringing company assets to \$1.25 billion, with 20 locations and 35 ATMs.

over 100 years." 1993





\_2009

INTRUST Bank is well-positioned during the Great Recession, counting on the strength and stability it has fostered for more than 100 years. As stated by Charlie in the annual report to shareholders, "INTRUST will remain a vital, resilient and steadfast part of our region's landscape and a beacon of trust to those we serve – regardless of the economic times."

Mobile banking is introduced to a generation – and their grandparents – who have come to expect banking at their fingertips.

2011 -





- 2019

After closing the books on one of the best years in the company's history, INTRUST looks forward with the introduction of Tradition for Today, building on its reputation for honest, principled business practices.

## 2018 Financials

# INTRUST Financial Corporation Balance Sheets — Five-Year Summary (dollars in thousands)

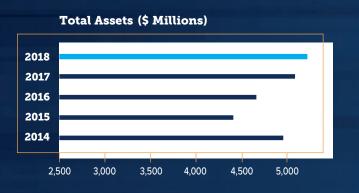
| Years |  |  |
|-------|--|--|
|       |  |  |

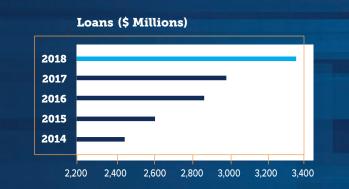
|  |                |                  | rears criaca Decerriser 51, |                  |             |  |
|--|----------------|------------------|-----------------------------|------------------|-------------|--|
| Assets                                     | 2018           |                  | 2016                        | 2015             | 2014        |  |
| Cash and cash equivalents:                 |                |                  |                             |                  |             |  |
| Cash and due from banks                    | \$167,066      | \$388,247        | \$204,109                   | \$125,271        | \$607,132   |  |
| Federal funds sold                         | 125<br>167,191 | 5,480<br>393,727 | 7,855                       | 8,205<br>133,476 | 10,180      |  |
| Total cash and cash equivalents            |                |                  |                             |                  |             |  |
| Investment securities:                     |                |                  |                             |                  |             |  |
| Taxable investment securities              | 1,485,423      | 1,570,976        | 1,385,271                   | 1,505,271        | 1,702,190   |  |
| Nontaxable investment securities           | 16,879         | 20,141           | 27,935                      | 30,267           | 30,894      |  |
| Total investment securities                | 1,502,302      | 1,591,117        | 1,413,206                   | 1,535,538        | 1,733,084   |  |
| Loans, net of allowance for loan losses    | 3,357,508      | 2,972,382        | 2,866,255                   | 2,602,538        | 2,441,835   |  |
| Buildings and equipment                    | 66,566         | 65,995           | 66,576                      | 67,853           | 67,109      |  |
| Other assets                               | 123,069        | 113,871          | 93,435                      | 91,562           | 102,232     |  |
| Total assets                               | \$5,216,636    | \$5,137,092      | \$4,651,436                 | \$4,430,967      | \$4,961,572 |  |
| Liabilities and Stockholders' Equity       |                |                  |                             |                  |             |  |
| Deposits:                                  |                |                  |                             |                  |             |  |
| Demand                                     | \$844,207      | \$813,106        | \$671,966                   | \$652,752        | \$715,013   |  |
| Savings and interest-bearing demand        | 2,482,873      | 2,559,880        | 2,815,798                   | 2,543,719        | 2,500,656   |  |
| Brokered                                   | 275,418        | 0                | 0                           | 0                | 0           |  |
| Time                                       | 619,338        | 584,002          | 324,632                     | 315,927          | 342,969     |  |
| Total deposits                             | 4,221,836      | 3,956,988        | 3,812,396                   | 3,512,398        | 3,558,638   |  |
| Short-term debt                            | 543,555        | 708,626          | 399,118                     | 482,337          | 967,845     |  |
| Long-term debt                             | 123,719        | 123,719          | 128,869                     | 128,869          | 128,869     |  |
| Other liabilities                          | 56,039         | 44,758           | 38,142                      | 42,756           | 40,518      |  |
| Total liabilities                          | 4,945,149      | 4,834,091        | 4,378,525                   | 4,166,360        | 4,695,870   |  |
| Stockholders' equity                       | 271,487        | 303,001          | 272,911                     | 264,607          | 265,702     |  |
| Total liabilities and stockholders' equity | \$5,216,636    | \$5,137,092      | \$4,651,436                 | \$4,430,967      | \$4,961,572 |  |
|  |                |                  |                             |                  |             |  |

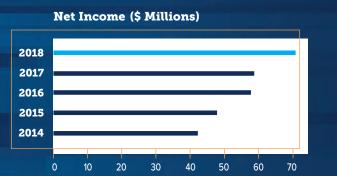
# INTRUST Financial Corporation Condensed Statements of Income — Five-Year Summary (dollars in thousands, except per-share data)

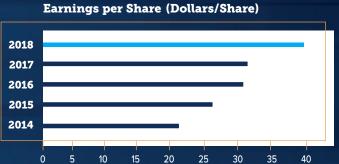
Years ended December 31,

|  |           | rears ended December 31, |           |          |          |
|--|-----------|--------------------------|-----------|----------|----------|
| Assets   | 2018      | 2017                     | 2016      | 2015     | 2014     |
| Interest income:   |           |                          |           |          |          |
| Loans  | \$144,216 | \$116,497                | \$104,141 | \$96,768 | \$96,594 |
| Investment securities  | 38,324    | 29,851                   | 22,566    | 22,694   | 17,935   |
| Federal funds sold and other   | 4,750     | 6,011                    | 4,274     | 1,799    | 882      |
| Total interest income  | 187,290   | 152,359                  | 130,981   | 121,261  | 115,411  |
| Interest expense:  |           |                          |           |          |          |
| Deposits   | 21,561    | 10,039                   | 6,153     | 6,210    | 6,644    |
| Federal funds purchased and securities sold under agreements to repurchase | 1,579     | 702                      | 204       | 351      | 373      |
| Other indebtedness   | 13,728    | 10,912                   | 7,957     | 5,002    | 3,456    |
| Total interest expense   | 36,868    | 21,653                   | 14,314    | 11,563   | 10,473   |
| Net interest income  | 150,422   | 130,706                  | 116,667   | 109,698  | 104,938  |
| Provision for loan losses  | 7,585     | 3,000                    | 11,000    | 7,500    | 11,000   |
| Net interest income after provision for losses                             | 142,837   | 127,706                  | 105,667   | 102,198  | 93,938   |
| Non-interest income:   |           |                          |           |          |          |
| Service charges  | 9,587     | 10,125                   | 11,993    | 12,558   | 13,703   |
| Fiduciary income   | 27,395    | 26,359                   | 24,449    | 24,935   | 24,291   |
| Credit card fees   | 4,575     | 4,497                    | 8,146     | 12,101   | 11,426   |
| Other income   | 31,315    | 22,764                   | 29,448    | 19,161   | 17,433   |
| Total non-interest income  | 72,872    | 63,745                   | 74,036    | 68,755   | 66,853   |
| Non-interest expense:  |           |                          |           |          |          |
| Salaries and employee benefits   | 76,056    | 75,035                   | 74,093    | 67,747   | 66,167   |
| Net occupancy and equipment expense  | 17,219    | 16,075                   | 15,198    | 15,121   | 14,114   |
| Advertising and promotional activities                                     | 5,076     | 3,860                    | 4,712     | 4,926    | 5,060    |
| Data processing expense  | 15,132    | 13,748                   | 14,625    | 13,975   | 13,488   |
| Other expense  | 26,989    | 21,160                   | 10,616    | 18,254   | 17,894   |
| Total non-interest expense   | 140,472   | 129,878                  | 119,244   | 120,023  | 116,723  |
| Income before provision for income taxes                                   | 75,237    | 61,573                   | 60,459    | 50,930   | 44,068   |
| Provision for income taxes   | 3,819     | 3,037                    | 2,788     | 2,357    | 2,025    |
| Net income   | \$71,418  | \$58,536                 | \$57,671  | \$48,573 | \$42,043 |
| Per-share data:  |           |                          |           |          |          |
| Earnings per share   | \$39.94   | \$31.81                  | \$31.28   | \$26.24  | \$22.68  |
| Book value per share   | \$157.99  | \$164.79                 | \$148.09  | \$143.16 | \$143.10 |









#### **Board of Directors**

C. Robert Buford

Zenith Drilling Corp.

C.Q. "Charlie" Chandler IV

**INTRUST Bank** 

Stephen L. Clark

Clark Investment Group

**Brian A. Heinrichs** 

**INTRUST Bank** 

Richard M. Kerschen

The Law Co. Inc.

Charles G. Koch (Advisory Director)

Koch Industries Inc.

J.V. Lentell

**INTRUST Bank** 

**Kevin Lockett** 

Fulcrum Global Capital

Sam Marnick

Spirit AeroSystems

**David Murfin** (Advisory Director)

Murfin Inc.

Lynn R. Nichols

**Yingling Aviation** 

Jon Rolph

Thrive Restaurant Group

**Kenneth Shannon** 

Metal-Fab Inc.

Stephen B. Slawson

Slawson Companies Inc.

**Jay Smith** 

**INTRUST Bank** 

John T. Stewart III

**Stewart Companies** 

**Jeffrey L. Turner** 

TNW Group

#### **INTRUST Bank Executive Team**

C.Q. "Charlie" Chandler IV

Chairman and Chief Executive Officer

**Dan Eilert** 

**Chief Credit Officer** 

**Brian Heinrichs** 

Chief Financial Officer

**Dan Heinz** 

Chief Lending Officer

J.V. Lentell

Vice Chairman

Stan Ricketts

Executive Director – Regional Markets

**Jay Smith** 

President and Chief Operating Officer

